



NOYTECH MANAGED SERVICES



NAVERISK⁺



STORAGECRAFT

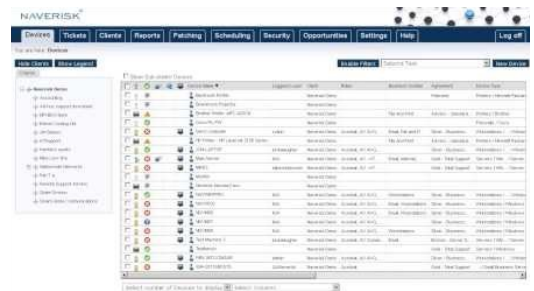


REDUCE YOUR IT EXPENDITURE! REDUCE YOUR STRESS! OUTSOURCING YOUR IT NEEDS TO A DEDICATED TEAM OF TECHNICAL ENGINEERS JUST MAKES SENSE!

PROACTIVE SUPPORT PROGRAM

- 24/7 Monitoring & Alerts of **ALL** Servers & Workstations
- Predictive Hardware Failure & Performance Bottleneck Detection
- Historical Performance Reporting on Servers & Key Workstations
- 24/7 Help Desk Access including Ticket Submission & Management
- VIP Treatment — Priority Response
- Continuous Backup Monitoring & Management
- As Required Fault Resolution via Remote Support
- Unlimited A/Hrs Server Reboots as Requested
- Anti-Virus Audit, Firewall Audit
- Constant Hardware & Software Inventory
- Server & Workstation Asset Management
- Backup Integrity Check/Test Restore
- 1hr Remote Support for Various Requested Tasks
- Windows Updates A/Hrs
- Website Content Filtering (via Bitdefender)
- Monthly Monitoring & Service Report (Suitable for Accreditation Documentation)
- Ongoing Security & Disaster Recovery Consultations

**How much
downtime can
you afford?**



+ MEDICAL ADD-ON (INCLUDED)

- HCN MBS Fees Updates as Released
- BestPractice Drug Updates as Released

+ ON-SITE ADD-ON (OPTIONAL)

- Additional On-Site User & Desktop Support for any Required Tasks

++ WHAT'S NEW ++

- MSA GOLD Package covers **ALL** Servers & Workstations, not just Servers
- Improved Specific Service & Event Monitoring
- Detailed & Historical Reporting specific to each Device

Terms & Conditions

**Minimum monthly charge applies.

**BestPractice Program and HCN Program & Drug Updates by appointment only - suitable downtime must be scheduled and may incur additional charges.

**Included Remote Support time during Business Hours only.

NOYTECH Partners:

